



### Notice of a public meeting of Economy and Place Policy and Scrutiny Committee

To: Councillors Norman (Chair), Daubeney (Vice-Chair),

Douglas, Hook, Hunter, Pearson and D Taylor

Date: Tuesday, 26 April 2022

**Time:** 5.30 pm

**Venue:** The George Hudson Board Room - 1st Floor West

Offices (F045)

### **AGENDA**

#### 1. Declarations of Interest

At this point in the meeting, Members are asked to declare any disclosable pecuniary interest or other registerable interest they might have in respect of business on this agenda, if they have not already done so in advance on the Register of Interests.

2. Minutes (Pages 1 - 8)

To approve and sign the minutes of the Economy and Place Policy and Scrutiny Committee meeting held on 10 February 2022.

## 3. Public Participation

At this point in the meeting members of the public who have registered to speak can do so. Members of the public may speak on agenda items or on matters within the remit of the committee.

Please note that our registration deadlines have changed to 2 working days before the meeting, in order to facilitate the management of public participation at remote meetings. The deadline for registering at this meeting is 5:00pm on Friday 22 April 2022.

To register to speak please visit

<u>www.york.gov.uk/AttendCouncilMeetings</u> to fill in an online registration form. If you have any questions about the registration form or the meeting, please contact Democratic Services. Contact details can be found at the foot of this agenda.

### **Webcasting of Public Meetings**

Please note that, subject to available resources, this meeting will be webcast, including any registered public speakers who have given their permission. The meeting can be viewed live and on demand at www.york.gov.uk/webcasts.

During coronavirus, we've made some changes to how we're running council meetings. See our coronavirus updates (<a href="www.york.gov.uk/COVIDDemocracy">www.york.gov.uk/COVIDDemocracy</a>) for more information on meetings and decisions.

#### 4. Plans for carbon neutral / carbon zero

The Executive Member for Environment and Climate Change to attend to outline her vision on carbon neutral/carbon zero development in general.

#### 5. Quarter 3 Finance Monitor

(Pages 9 - 28)

This report provides details of the 2021/22 forecast outturn position for both finance and performance across services within the Place Directorate.

**6.** Work Plan (Pages 29 - 30)

To consider items for the workplan for the 2022-23 municipal year.

### 7. Urgent Business

Any other business which the Chair considers urgent under the Local Government Act 1972.

### <u>Democracy Officer:</u> Name: Angela Bielby

Telephone: (01904) 552599 E-mail: a.bielby@york.gov.uk

For more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- · Copies of reports and
- · For receiving reports in other formats

Contact details are set out above.

This information can be provided in your own language.

我們也用您們的語言提供這個信息 (Cantonese)

এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)
Ta informacja może być dostarczona w twoim (Polish)

własnym języku.

Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)

(Urdu) یه معلومات آب کی اپنی زبان (بولی)میں بھی مہیا کی جاسکتی ہیں۔

**T** (01904) 551550



City of York Council	Committee Minutes
Meeting	Economy and Place Policy and Scrutiny Committee
Date	10 February 2022
Present	Councillors Norman (Chair), Douglas, Hook, Hunter, Pearson, D Taylor and Wann (Substitute for Cllr Daubeney)
Apologies	Councillor Daubeney

#### 12. Declarations of Interest

Members were invited to declare at this point in the meeting any personal interests not included on the Register of Interests, or any prejudicial or disclosable pecuniary interests, that they might have in the business on the agenda. No interests were declared.

#### 13. Minutes

Resolved: That the minutes of the meetings held on 25 May 2021 and 27

July 2021 be approved as a correct record, to be signed by the

Chair at a later date.

### 14. Public Participation

It was reported that there had been no registrations to speak at the meeting under the Council's Public Participation Scheme.

### 15. Update on Carbon Reduction

Members considered a report that provided an update on carbon reduction activity across the council over the last 12 months. The first York Climate Change Strategy (Annex A) provided the framework for collective action to realise the Council's ambition and strategic objectives that the city would towards.

The Chair noted that the date of the meeting had been changed to include the attendance of the Executive Member for Environment and Climate Change and he recorded his frustration that the Executive Member had not sent her apologies to him. He felt that this did not help the Committee undertake its statutory duties.

The Head of Carbon Reduction explained that the council was on track to reduce our direct emissions to net zero by 2030 with good progress being made on the programme of carbon reduction activity underway. He explained that the climate change strategy was built on a robust evidence base and included the requirement to have carbon in-setting and offsetting. He outlined the carbon reduction objectives noting that the climate change strategy was developed in line with the economic strategy and health and wellbeing strategy. He outlined consultation with stakeholders and the phases of consultation that had taken place as part of Our Big Conversation. He then detailed the projects undertaken as part of the carbon reduction strategy, including the new community woodland.

The Head of Carbon Reduction was asked and responded to questions as follows:

- A Member asked if the council was talking to the Environment Agency regarding other upstream sites for tree planting to further mitigate flooding. The Head of Carbon Reduction responded that the council was looking to increase urban tree planting to increase the tree canopy to 13% across the city.
- A Member asked if the if council's direct emissions accounted for 4% of emissions. The Head of Carbon Reduction noted that the council was working to reduce emissions through partnerships.
- A Member commented that god progress was being made on the hyper hubs.
- A Member highlighted that scammers were contacting residents about energy and the Head of Carbon Reduction noted that the council was working with partners across the city to help vulnerable residents. This included working with York community energy and the council was looking to broaden this and could work with the scam busters team on this.
- A Member noted that the Committee wanted to look at the net zero aspects of York Central. The Director for Economy Regeneration and

Housing explained that the York Central outline planning permission included higher standards of sustainability than required by planning policy and included BREAMM excellent for commercial buildings. She added that the council's housing would be zero carbon passivhaus. She explained that the council was in discussion with the landowners of the site regarding the passivhaus standards and the discussions regarding that had been received positively by the Chair and Chief Executive of Homes England. She added that the ambition had been articulated to the York Central Partnership.

- A Member noted that there was no official strategy for York Central to be net zero. The Director Economy Regeneration and Housing noted that this would come through planning applications and she outlined the phases of engagement.
- The Head of Carbon Reduction was asked and explained that the
  council was a little behind with engagement. He explained that
  engagement was targeting minorities, young people and disabilities
  groups as part of Our Big Conversation, and this would take place
  during February and March 2022. He then explained how the phases of
  the economic development strategy and climate change strategy were
  interlinked.
- A Member asked what had been done to achieve net zero for council buildings. The Head of Climate Reduction explained that as part of public sector decarbonisation scheme grants, the council had to develop detailed decarbonisation plans and it was developing a tender specifically for the decarbonisation of buildings to help acquire funding through those grant schemes. He added in the council's portfolio of buildings it was looking at decarbonising 5-10 buildings which accounted for 80% of the council buildings carbon emissions.
- A Member asked what could be done to educate residents with gardens on planting low maintenance trees and shrubs. The Head of Carbon Reduction reported that the council had run its free 500 Woodland Trust tree giveaway the previous week. This included a maintenance guide which would also be published on the council website. He added that there may be another opportunity for a tree giveaway later in the year,

- The Head of Carbon Reduction was asked what the timetable for the hyper hubs was and he explained that there had been issues between the council and a third party and the utility company. He added that the work should be complete in two months.
- A Member asked whether there had been any attempts to encourage private rentals and landlords to have energy efficient standards. The Head of Carbon Reduction noted that private landlords were very hard to reach and he added that housing colleagues had received funding to enforce the minimum energy efficiency standards. The Director Economy Regeneration and Housing added that in addition to this, the council was in receipt of government funding for retrofitting for the private rental sector. She added that the licensing system for HMOs would help with standards for this.
- In response to a question regarding flooding upstream, the The Director Economy Regeneration and Housing noted that York has been picked by DEFRA as one of 25 projects nationally to look at flooding and as part of this they would look at the rivers Swale, Ure and Nidd, with tree planting being a part of this.
- Regarding the use of 100% renewable energy, the Head of Climate Reduction noted that at any one time the council used a power mix.

The Chair asked Members for questions to the Executive Member for Environment and Climate Change. A Member noted that they would like the Executive Member to attend a meeting to explain the net zero aspect of York Central and for the committee to have information on this. A Member also asked what precisely was being cut from the climate change budget following the £100k budget reduction in climate change.

Members then;

Resolved: That the update on carbon reduction be noted.

Reason: In order to be kept up to date on carbon reduction.

### 16. York Central Update

Members considered a report that provided an update on the Highway Authority Regulatory Role in York Central. The York Central Development was moving into a key highway infrastructure delivery phase with the expectation that key elements of the new highway would be operational by 2024. The main highway infrastructure will be delivered by Homes England/Network Rail acting as the developer.

The York Central Highway Authority Lead explained that the York Central transport network should be fully complete by 2025, and as a result of a funding change the council would act as the Highways Authority as Homes England and Network Rail had responsibility for the transport infrastructure. He outlined the role of the council as the Highways Authority. He explained that the main transport impacts were covered by the outline planning application and there were changes to the highway network at the site to make sure that the site was as sustainable as it could be. The Executive Member for Transport advised that the infrastructure was being led by Homes England and Network Rail with the council as the Highways Authority. The Director Economy Regeneration and Housing and the York Central Highway Authority Lead noted the additions to the spine roads.

The Director Economy Regeneration and Housing and the York Central Highway Authority Lead and Executive Member were then asked the following questions by Members:

- A Member asked where the decision making regarding the spine roads (including use by buses and cycles) lay. It was explained that this was established by the outline planning permission, which the Highways Authority was involved in. As part of this, the Highways Authority had the ability to look at the way traffic was operating.
- A Member asked about the spine road being a through route and the Executive Member for Transport explained outlined the detail of the spine road included in the outline planning permission.

[At this point, Cllr Pearson declared an interest as an employee of the operator of York Station].

 A Member asked whether there had been any thinking on the repercussions of the integrated rail plan. The Director Economy Regeneration and Housing explained that the work on the station frontage was in progress and the connectivity with York Central was good. She added that the case for development remained. The Director Transport, Environment and Planning added that the immediate impact of the integrated rail plan was not on the development and he noted the impact of the missing detail about what investment was coming instead of HS2. The Executive Member for Transport added that at a meeting of the Transport for the North (TfN) regarding HS2, there was widespread concern regarding the impact on different sections of the network, and regarding York Central, the new access and station frontage would connect with York Central.

### Members then;

Resolved: That the update on Highway Authority Regulatory Role in York

Central be noted.

Reason: In order to be kept up to date on Highway Authority Regulatory

Role in York Central.

#### 17. Work Plan

Members considered the Work Plan for the remainder of the 2021-22 municipal year. The Democracy was asked and undertook to check the status of scrutiny task and finish groups with the statutory scrutiny officer and Monitoring Officer.

Members discussed and agreed the following agenda items for future meetings:

### 29 March 2022 (Forum):

To receive a verbal update on major projects including:

- Castle Gateway
- Guildhall
- York Station frontage

### 26 April 2022:

- 1. Make It York
- Q3 Finance Monitor
- 3. Plans for net zero at York Central (Executive Member for Environment and Climate change to be invited)
- 4. Review Work Plan

Next Forum meeting: Extension of Park and Ride timings Bus Service Improvement Plan Car Parking Update

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Items for 2021/22 Municipal Year:

Bus Improvement Plan (to include bus operators and possibly a Scrutiny commissioned slot)

Park and Ride update (possible September meeting)

Resolved: That the work plan be updated to reflect the above change.

Reason: In order to have an up to date work plan.

Cllr G Norman, Chair [The meeting started at 5.30 pm and finished at 6.56 pm].

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# Agenda Item 5



### **Agenda Item**

### **Economy and Place Policy and Scrutiny Committee**

26th April 2022

Report of the Corporate Director of Place.

### 2021/22 Finance & Performance Monitor 3 Report

### Summary

1. This report provides details of the 2021/22 forecast outturn position for both finance and performance across services within the Place Directorate. The paper incorporates data to December 2021 as reported to Executive on 7<sup>th</sup> February 2022.

#### Recommendations

2. The Committee is asked to note the financial and performance management position across Economy and Place.

Reason: to ensure expenditure is kept within the approved budget and performance is effectively scrutinised.

### **Analysis - Finance**

3. A summary of the services within Place, relevant to this scrutiny committee, is shown below:

	Budget	Forecast Outturn	Variance
	£'000	£'000	£'000
Place (extract)			
Transport	7,183	7,296	+113
Fleet	-272	-237	+35
Highways	3,211	3,211	0
Parking Operations	1,365	1,411	+46
Parking Income	-7,544	-7,899	-355
Waste	13,921	14,108	+187
Public Realm	3,105	3,105	0
Emergency Planning	115	115	0
Development Management	-335	-178	+157
Forward Planning	413	413	0
Building Control & Land Charges	-415	-386	+29
Environmental Management	410	401	-9

Environmental Health & Licensing	713	676	-37
Asset and Property Management	-1,904	-2,323	-419
Economic Development	605	483	-122
Management and Support	510	544	+34
TOTAL	21,081	20,740	-341

Note: '+' indicates an increase in expenditure or shortfall in income '-' indicates a reduction in expenditure or increase in income

- 4. The Directorate is currently forecasting an underspend totalling £341k (including commercial portfolio). Close monitoring will continue to ensure that this position is maintained through the remainder of the financial year.
- 5. There is a continued forecast shortfall in commercial waste income (£302k) as the service is still returning to normal operating levels. The government income compensation scheme has continued for the first quarter of 2021/22 which requires councils to fund the first 5% of shortfalls and then will split the balance 75% government funding and 25% council funded. This compensation is assumed within the forecast. For the remainder of the year income levels will continue to be monitored as it is uncertain to what level income will recover.
- 6. Recyclate sales have been at levels at approximately 50% above budget due to high commodity prices and forecast to outturn £300k higher than budget. This is offset by additional costs from processing comingled waste £75k and recycling banks £45k.
- 7. Whilst Transport is forecast to outturn broadly in line with budget there are a number of pressures across the service. These include reduced income and increased staffing costs within highway regulation and IT costs relating to the implementation of the permitting system (£200k). There have been higher CCTV monitoring and maintenance costs (£100k). There are forecast savings as Concessionary Fares payments are lower than budget as passenger numbers remain lower than budget assumptions.
- 8. There was a shortfall of income in quarter 1 of £186k (-10%) due to lower revenues in April. This is being funded from a combination of Covid Grant and Sales Fees and Charges compensation. Parking levels recovered from mid-May as retail and hospitality venues reopened. Over the school summer holidays income was 30% above budget and has been approximately 20% above budget at other times. There has been

reduced income from contract parking as city centre workers have changing working patterns. There has also been lower than budgeted Respark income as the new IT system is implemented.

- 9. For the remainder of the year whilst income from off street parking is assumed to be broadly in line with budget there are anticipated shortfalls from season ticket revenues and penalty charge notices. Preliminary forecasts are a surplus of £309k after taking into account the Government compensation scheme.
- 10. There is a forecast shortfall in planning fees of c 10% (£157k) which have not fully recovered to budgeted levels.
- 11. Within Housing, Economy & Regeneration the main forecast variance relates to the reimbursement of Business Rates paid for Alliance House (£530k). This underspend is offset by a forecast overspend on commissioning design and facilities management (£217k) which is a combination of additional costs and reduced income.

### **Analysis – Performance – Council Plan Outcomes**

- 12. The Executive for the Council Plan (2019-23) agreed a core set of indicators to help monitor the council priorities and these provide the structure for performance updates. The detail on the core indicators relevant to this scrutiny committee is attached at Annex 1 and the 2021/22 scorecard is attached at Annex 2.
- 13. Some indicators are not measured on a quarterly basis. The DoT (Direction of Travel) is calculated on the latest three results whether they are annual or quarterly.

### **Implications**

14. The implications are:

**Financial** are contained throughout the main body of the report. **Human Resources (HR)** There are no HR implications related to the recommendations

One Planet Council / Equalities Whilst there are no specific implications within this report, services undertaken by the council make due consideration of these implications as a matter of course.

**Legal** There are no legal implications related to the recommendations

**Crime and Disorder** There are no crime and disorder implications related to the recommendations

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**Information Technology (IT)** There are no IT implications related to the recommendations

**Property** There are no property implications related to the recommendations

**Other** There are no other implications related to the recommendations

### **Risk Management**

15. The report provides Members with updates on finance and service performance and therefore there are no significant risks in the content of the report.

Authors:	Chief Office Responsibl		the rep	ort:
Patrick Looker Head of Service Finance Ext 4161	Neil Ferris Corporate		ector of P	lace
Ian Cunningham Head of Business Intelligence Ext 5749	Report Approved	х	Date	12 <sup>th</sup> April 2022
Wards Affected: All				✓
For further information plea	ase contact the	e autl	hors of th	ne report

#### Annex

Annex 1 – Place Core Indicators

Annex 2 – Scrutiny Performance Scorecard

#### Annex 1 - Performance - Council Plan Outcomes

- In spite of the many challenges that the organisation and City has faced over the last eighteen months, performance across the wider organisation, not just the Council plan indicators, has continued to remain high and continues to compare favourably when benchmarked against other areas with similar characteristics to York. Whilst Covid and the actions taken to tackle the global pandemic have in places affected performance in the short-term, the general pattern for data and information monitored by the Council is that levels of resident and customer satisfaction, timeliness and responsiveness, as well as various directorate and service based indicators, have remained positive.
- The Executive for the Council Plan (2019-23) agreed a core set of strategic indicators to help monitor the council priorities and these provide the structure for performance updates in this report. The indicators have been grouped around the eight outcome areas included in the Council Plan. Some indicators are not measured on a quarterly basis and the DoT (Direction of Travel) is calculated on the latest three results whether they are annual or quarterly. It is likely that due to impacts of COVID, a number of the Council Plan indicators will see a significant change both in terms of their numbers and their direction of travel in future reporting periods. The majority of the performance measures within the Council Plan have a lag between the data being available, and the current reporting period and therefore impacts will not be immediately seen, and may occur over several years as new data becomes available.

### Well paid jobs and an inclusive economy

	Well paid j	obs and an	inclusi	ve econo	my	
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Business Rates - Rateable Value	£257,034,251 (Q2 2021/22)	£256,318,986 (Q3 2021/22)	2021/22) Monthly Not available		Q4 2021/22 data available in May 2022	
Median earnings of residents - Gross Weekly Pay (£)	£572.60 (2020/21)	£597.90 (2021/22)	⇒	National Data 2021/22: £613.10 Regional Data 2021/22: £568.50		2022/23 data available in November 2022
% of working age population qualified - to at least L2 and above	83% (2019/20)	83.6% (2020/21)	$\Rightarrow$	Annual	National Data 2020/21: 78.20%	2021/22 data available in May 2022
% of working age population qualified - to at least L4 and above	49.10% (2019/20)	46.4% (2020/21)	⇒	Annual	National Data 2020/21: 43.10% Regional Data 2020/21: 37.30%	2021/22 data available in May 2022
% of vacant city centre shops	9.40% (Q2 2021/22)	8.81% (Q3 2021/22)	$\Rightarrow$	Monthly	National Data 2019/20 Q1 11.7%	Q4 2021/22 data available in May 2022
GVA per head (£)	29,274 (2018/19)	29,913 Annual Regional Rank 2019/20: 2		2020/21 data available in July 2022		
% of working age population in employment (16-64)	77.20% (Q1 2021/22)	79.50% (Q2 2021/22)	⇒	Quarterly	National Data Q2 2021/22 74.60%	Q3 2021/22 data available in April 2022

The DoT (Direction of Travel) is calculated on the latest three data points whether they are annual or quarterly. All historic data is available via the Open Data Platform

#### **Business Rates**

The 2021-22 collection rate for Business Rates up to the end of December 2021 was 78.33% (6.17% below the target collection rate but 1.37% above the collection rate as at the same point in 2020-21). The 2021-22 collection rate for Council Tax up to the end of December 2021 was 81.74% (2.69% below the target collection rate and 0.55% below the collection rate as at the same point in 2020-21).

#### Median earnings of residents - Gross weekly pay

In April 2021, the median gross weekly earnings for full-time resident employees in York were £597.90, which is an increase of 4.4% from £572.60 in 2020. Nationally in 2021, gross weekly earnings for full-time employees increased most in the lower paying occupations such as process plant and machine operatives (9.1%) and elementary occupations (7.7%). Skilled trades also saw a large increase (9%) after having the largest decrease between 2019 and 2020 (negative 6.5%) but the highest paying occupations had the smallest increases between 2020 and 2021.

#### % of working age population qualified – to at least L2 and above

5 No update since the Q4 2020-21 Monitor as annual data.

#### % of working age population qualified – to at least L4 and above

6 No update since the Q4 2020-21 Monitor as annual data.

#### **GVA (Gross Value Added) per head (£)**

7 No update since the Q1 2021-22 Monitor as annual data.

#### % of vacant city centre shops compared to other cities

- Whilst acknowledging that a number of city centre streets and prime commercial locations seem to be experiencing higher vacancy levels than York's average, overall at the end of December 2021, there were 56 vacant shops in the city centre, which equates to 8.8% of all city centre shops, and is lower than the national benchmark in Q2 2020-21 of 12.4%. Properties in York are owned by different commercial parties and CYC commercial properties have very low levels of vacancies. The York figure has not fluctuated a great deal in the past 10 years, with a high of 10.3% in 2017-18 and the national benchmark figure has remained stable too, with a high of 12.5% in Q1 2013-14.
- This measure will continue to be monitored alongside looking at vacancy rates within secondary shopping centres, which are areas that the organisation has a long-term commitment towards investing in, in order to broaden the economic picture of the city. At the end of Q3 2021-22, the vacancy rates within secondary shopping centres were relatively low (7% at Clifton Moor, 0% in Haxby Village and 4% in Acomb High Street), apart from at Monks Cross where the vacancy rate was 16% (although this has reduced from 20% in Q2).

In the financial year up to the end of November 2021 (the latest available data), there were 407 new business start-ups in the City of York Council area, which is lower than in previous years. Nationally the number of new companies registered in the UK in 2020 rose significantly as small and local businesses emerged in response to the pandemic; this may indicate why the 2020-21 figures looked positive for York and why a lower number of registrations could be seen during 2021-22.

#### % of working age population in employment (16-64)

- In Q2 2021-22 (the latest available data), 79.5% of the working age population were in employment, which is higher than the national and regional figures (74.6% and 73.3% respectively) and the York performance gives the city a ranking of first regionally. The figure for Q2 2021-22 in York is higher than in previous years.
- At the end of December there were 11,608 people, in York, on Universal Credit which is an increase of 81% compared with February 2020 (prepandemic figures). However, there has been a decrease of -12% from April 2021. This trend should continue as restrictions continue to be lifted and the, nationally reported, staff vacancies in the service sector are filled.

### **Getting around sustainably**

	Get	ting around	sustai	nably		
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
P&R Passenger Journeys	0.46m (Q1 2021/22)	0.71m (Q2 2021/22)	<b>☆</b> Good	Quarterly	Not available	Q3 2021/22 data available in January 2022
Local bus passenger journeys originating in the authority area (excluding P&R)	1.46m (Q1 2021/22)	1.68m (Q2 2021/22)	û Good	Quarterly	Not available	Q3 2021/22 data available in January 2022
% of road and pathway network that are grade 4 (poor) or grade 5 (very poor) - roadways	22% (2020/21)	22% (2021/22)	$\Rightarrow$	Annual	Not available	2022/23 data available in November 2022
% of road and pathway network that are grade 4 (poor) or grade 5 (very poor) - pathways	3% (2020/21)	4% (2021/22)	$\Rightarrow$	Annual	Not available	2022/23 data available in November 2022
Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.07m)	1.77m (2019/20)	1.34m (2020/21)	ightharpoons	Annual	Not available	2021/22 data available in November 2022
Index of cycling activity (12 hour) from 2009 Baseline (31,587)	138.00% (2019)	113.00% (2020)	<b>₽</b> Bad	Annual	Not available	2021 data available in February 2022
Index of pedestrians walking to and from the City Centre (12 hour in and out combined) from 2009/10 Baseline (37,278)	111.00% (2019/20)	103.00% (2020/21)	<b>⇒</b>	Annual	Not available	2021/22 data available in January 2022
% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train)	75.40% (2019)	Not collected due to COVID restrictions (2020)	N/a	Annual	Not available	2021 data available in January 2022
The DoT (Direction of Travel) is calculate	ed on the latest thre	e data points wheth	ner they ar	e annual or qua	rterly.	•

The DoT (Direction of Travel) is calculated on the latest three data points whether they are annual or quarterly All historic data is available via the Open Data Platform

#### **P&R Passenger Journeys**

Passenger journeys for park and ride customers totalled 0.71m (provisional) for Q2 2021-22. This is a large increase on the 0.33m

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journeys made during the same period in 2020-21 showing signs of recovery, but lower than the 1.11m journeys made during the same period in 2019-20.

#### Local bus passenger journeys

Passenger journeys on local buses totalled 1.68m (provisional) for Q2 2021-22. This is a large increase on the 1.04m journeys made during the same period in 2020-21, showing signs of recovery, but lower than the 2.74m journeys made during the same period in 2019-20.

% of ROAD and pathway network that are grade 4 (poor condition) or grade 5 (very poor condition) - Roadways / Pathways

In 2021-22, 22% of the road network was classed as in poor or very poor condition, which is the same as in 2020-21. In 2021-22, 4% of the pathway network was classed as in poor or very poor condition. This remains relatively low compared with previous years, with the highest being 6% in 2015-16.

#### Area Wide Traffic Levels (07:00 -19:00) (Excluding A64)

Between 2011-12 and 2016-17, the number of vehicles on the city's roads increased year on year to a high of 2.2 million. Since then the numbers have decreased to a provisional figure of 1.34 million in 2020-21. This decrease in numbers is set against a backdrop of a city with an increasing population. However, the covid pandemic has brought with it numerous national lockdowns and local restrictions so the decrease in traffic levels is to be expected. Figures for 2021-22 will be available later in 2022 and are also expected to be lower than historic figures, due to further restrictions and working from home orders.

#### Index of cycling activity (12 hour)

- There has been no new data since the Q1 2021-22 Monitor as an annual data production. The historic data for 2020 cycling levels has been updated as some data points were not manually extracted from the cycle counters during the pandemic, as visits to counter sites could not be made, with data being estimated. This data has now been cleaned and anomalies removed prior to final re-calculation of results, leaving a final level of 113% of baseline compared to 138% the previous year. At the end of December 2020 there was a 48% decrease in the use of public transport (Google mobility data). The drop in cycling levels in 2020 is therefore at a lesser level than the drop in the use of other forms of transport activities, which may suggest that cycling levels as a proportion of overall trips may well have increased, although it is recognised this is not a like-for-like comparison.
- In order to put the fall in cycling levels in wider context of reduced movement activity during the pandemic, where there has been a work-at-home order and major businesses and establishments such as university have had reduced on-site activity, community mobility data has been

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tracked regularly from Google to see how visits to places such as shops and transit stations are changing. Data is sourced through phone location history, where consented, and changes for each day are compared to a baseline value. At the end of December 2021, in York, retail and recreation activity is 11% lower than the baseline, there has been a 12% increase in grocery and pharmacy activity, and a 43% decrease in the use of Public Transport, and therefore York has performed better than the national averages and comparison cities, with levels starting to return to pre-pandemic levels.

19 LTP4 is building on the work already undertaken on initiatives such as My City Centre and the Local Plan, and will complement the strategies being developed for York's Economic Recovery and Carbon Reduction / Climate Change by addressing transport accessibility in terms of travelling around the city using different modes of transport.

Index of pedestrians walking to and from the City Centre (12 hour in and out combined)

No update since the Q4 2020-21 Monitor as annual data.

% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus – excluding cars, lift, motorcycle or train)

21 No update since the Q4 2020-21 Monitor as annual data.

### A Greener and Cleaner City

	A G	reener and	Cleane	er City		
	Previous Data	Latest Data	DoT	Frequency	Benchmarks	Data Next Available
Percentage of household waste sent for reuse, recycling or composting	46.34% (Prov) (Q1 2021/22)	47.35% (Prov) (Q2 2021/22)	$\Rightarrow$	Quarterly	National Data 2020/21 42.30%	Q3 2021/22 data avilable in April 2022
Residual household waste per household (kg/household)	132.43kg (Prov) (Q1 2021/22)	134.96kg (Prov) (Q2 2021/22)	ightharpoons	Quarterly	National Data 2020/21 552.9kg	Q3 2021/22 data avilable in April 2022
Incidents - Flytipping	578 (Q2 2021/22) (Flytipping)	411 (Q3 2021/22) (Flytipping)	⇧	Monthly	Not available	Q4 2021/22 data available in May 2022
/Cleansing(includes dog fouling,litter)/Graffiti - On Public/Private Land	518 (Q2 2021/22) Cleansing	436 (Q3 2021/22) Cleansing	$\Diamond$	Monthly	Not available	Q4 2021/22 data available in May 2022
	78 (Q2 2021/22) Graffiti	129 (Q3 2021/22) Graffiti	$\Diamond$	Monthly	Not available	Q4 2021/22 data available in May 202
Citywide KPI on air quality (to be created during CP lifespan)	N/A	In development	N/A	TBC	Not available	Indicator to be create during Council Plan lifespan
Carbon emissions across the city (tonnes of carbon dioxide equivalent) - (Calendar Year)	NC	1,132,541.02 (2018)	ightharpoons	Annual	Not available	Indicator to be create during Council Plan lifespan
Level of CO2 emissions from council buildings and operations (tonnes of carbon dioxide equivalent)	NC	3,657.56 (2020/21)	⇧	Annual	Not available	Indicator to be create during Council Plan lifespan
Flood Risk properties assesed at lower level than 2019 baseline	N/A	In development			Indicator to be create during Council Plan lifespan	
Number of Trees Planted (CYC)	515 (2019/20)	271 (2020/21)	$\Rightarrow$	Annual	Not available	2021/22 data availabl in April 2022
% of Talkabout panel who think that the council are doing well at improving green spaces	51.00% (Q1 2021/22)	43.26% (Q3 2021/22)	Î	Bi-annual	Not available	Q1 2022/23 data available in July 2022

The DoT (Direction of Travel) is calculated on the latest three data points whether they are annual or quarterly All historic data is available via the Open Data Platform

#### Percentage of household waste sent for reuse, recycling or composting

The latest provisional data for the amount of household waste sent for reuse, recycling or composting was 47.4% during Q2 2021-22 (the latest available data), which is a slight decrease from 48.8% during the same period in 2020-21.

#### Residual household waste per household (kg/household)

The latest provisional residual waste (i.e. non-recyclable) per household data shows that figures have increased slightly during Q2 2021-22 (the latest available data) to 135.0kg of residual household waste per household.

# Incidents - Fly tipping / Rubbish / Cleansing (includes dog fouling, litter and all other cleansing cases) / Graffiti – On Public/Private Land

- The number of service calls received during Q3 2021-22 due to fly-tipping and cleansing (including dog fouling and litter) have reduced since Q2 2021-22 (fly-tipping from 578 to 411 and cleansing from 518 to 436).
- The number of service calls received due to graffiti increased from 78 in Q2 2021-22 to 129 in Q3 2021-22, however, the figure for Q3 is still lower than the 157 calls received during Q4 2020-21. To help tackle graffiti on private property, CYC have entered into a trial with Virgin O2 to assist the cleansing and painting of their utilities boxes. Discussions are currently underway with other utilities providers to extend the trial to their infrastructure, with a number of companies agreeing in principle to move to new arrangements when their existing contracts come to an end.

#### **Air Quality**

- The Environment Bill was granted royal ascent in November 2021 and is now the Environment Act 2021. New legally binding standards around fine particulate matter (PM2.5) are expected through secondary legislation due in Autumn 2022. Measures in York's fourth Air Quality Action Plan (AQAP4), currently under development, will aim to tackle emissions of NOx (responsible for the current city centre Air Quality Management Area) and PM2.5, to help improve public health.
- The council have encouraged 25% of York taxis (170 vehicles as of April 2021) to switch to low emission alternatives (petrol hybrid or electric), supported through our Low Emission Taxi Grant. Money is still available to taxi drivers who want to switch their vehicles, save fuel costs and save the environment.
- A Clean Air Zone (CAZ) for buses was introduced in January 2020 where buses making 5 or more entrances to the CAZ per day are now required to be Ultra Low Emission Buses (ULEB) (Euro VI diesel or electric). A total

of £1.65m has been allocated by City of York Council to 5 bus operators to help replace/retrofit 93 buses to CAZ compliant vehicles.

- Since 2012, reductions in air quality have been significant, although there were still areas for improvement, with one bus stop area not yet meeting air quality guidelines. The reduction of traffic during the Covid-19 pandemic has provided a snapshot for how the air quality could be in the future although the true impacts of such measures may only be apparent in subsequent years when/if traffic levels and travel behaviour return to 'normal'.
- The council are progressing work to understand the prevalence of solid fuel burning across the city, especially outside our current smoke control areas. The council have also commenced surveys of solid fuel sales in the city to ensure compliance with new regulations introduced in May 2021.

#### **Trees Planted**

During 2020-21, there were 271 trees planted, including 250 whips on Bootham Stray in February and larger trees in streets and parks in March. New trees are usually planted over late Winter due to the seasonal nature of the activity. Figures for 2021-22 will be available in April 2022.

% of Talkabout panel who think that the council and partners are doing well at improving green spaces

- The second resident satisfaction survey taken biannually by the Talkabout panel took place during Q3. 544 members responded to the latest survey which is a little lower than the 606 respondents in Q1 but remains a higher response rate than seen in previous years.
- The results for Q3 2021-22 showed that 43% of respondents agreed the Council and its partners are doing well at improving green spaces. Agreement has reduced from 51% in Q1 to more common levels seen for this area. Whilst the Council would like this percentage to be higher, the question in the survey is around improving green spaces, rather than maintaining them.
- When asked about improving the quality of streets/public spaces, 37% of survey respondents thought that the Council and its partners are doing well which is a decrease from 41% in Q1. During 2020/2021 the percentage of respondents who felt the council were doing well in this area peaked with 48% agreeing throughout the year. The current results have returned to similar levels seen in the year before the pandemic of around 33-35%. 70% agreed they were doing well at conserving York's heritage, although this has decreased from 76% in Q1 it this remains the top answer choice for this question with a consistently high percentage agreeing.





### **Economy and Place 2021/2022**

No of Indicators = 75 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time. Produced by the Business Intelligence Hub March 2022

			F	Previous Yea	rs		2021/2022				
		Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Target	Polarity	DOT
CJGE14	Median earnings of residents - Gross Weekly Pay $(\mathfrak{L})$	Annual	£512.9	£574.6	£572.6	-	-	-	-	Up is Good	<b>⋖</b> ► Neutra
BUR01	Business Rates - Rateable Value	Monthly	£255,782,931	£256,083,171	£255,784,673	£256,392,026	£257,034,251	£256,318,986	-	Neutral	<b>⋖</b> ► Neutra
emp1	% of working age population in employment (16-64)	Quarterly	78.40%	80.00%	76.60%	77.20%	79.50%	-	-	Up is Good	<b>⋖</b> ► Neutra
CJGE23	% of vacant shops - City Centre	Monthly	7.19%	7.89%	8.89%	9.67%	9.40%	8.81%	-	Up is Bad	<b>⋖</b> ▶ Neutra
CJGE20	% of working age population qualified - to at least L4 and above*	Annual	47.90%	49.10%	46.40%	-	-	-	-	Up is Good	<b>⋖</b> ► Neutra
CJGE18	% of working age population qualified - to at least L2 and above*	Annual	83.20%	83.00%	83.60%	-	-	-	-	Up is Good	<b>⋖</b> ▶ Neutr
CJGE33	GVA per head (balanced calculations) (£)	Annual	30,258	29,913	(Avail Apr 2022)	-	-	-	-	Up is Good	<b>⋖</b> ► Neuti
CAN031	P&R Passenger Journeys - (LI 3 b) - (2009 baseline: 3,941,852)	Monthly	4.24m	3.98m	0.74m	0.46m (Prov)	0.71m (Prov)	0.83m (Prov)	-	Up is Good	▲ Gree
CAN032	Local bus passenger journeys originating in the authority area (excluding P&R) (LI 3 a) - (2009 baseline: 10,832,614)	Monthly	12m	11.56m	3.07m	1.46m (Prov)	1.73m (Prov)	2.35m (Prov)	-	Up is Good	Gree
CES100	Area Wide Traffic Levels (07:00 -19:00) (Excluding A64) from 2009/10 baseline (2.07m) (LI 10diii)	Annual	2.01m	1.77m	1.34m	-	-	-	-	Neutral	<b>⋖</b> ▶ Neutr
CES28	Index of cycling activity (%) (12 hour) from 2009 Baseline (31,587) (Calendar Year) (LI 2c(ii))	Annual	146.00% (2018)	138.00% (2019)	113.00% (2020)	-	-	-	-	Up is Good	▼ Red
CES33	Index of pedestrians walking to and from the City Centre (%) (12 hour in and out combined) from 2009/10 Baseline (37,278) (LI 1 (vii.i))	Annual	126.00%	111.00%	103.00%	-	-	-	-	Up is Good	<b>⋖</b> ▶ Neutra
CES34	% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (LI 4a)	Annual	73.00% (2018)	71.90% (2019)	NC (2020)	-	-	-	-	Up is Good	<b>⋖</b> ▶ Neutra
CES03	% of ROAD and pathway network that are grade 4 and below (poor and below) - Roadways	Annual	23.00%	20.00%	22.00%	-	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutr

				Р	revious Year	rs		2021/2022				
			Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Target	Polarity	DOT
	CES04	% of road and PATHWAY network that are grade 4 and below (poor and below) - Pathways	Annual	3.00%	3.00%	3.00%	-	-	-	-	Up is Bad	<b>⋖</b> ► Neutral
	CJGE89	Average broadband download speed (Mb/s)	Annual	44	56.1	147.1	-	-	-	-	Neutral	<b>⋖</b> ► Neutral
	CJGE90	Superfast broadband availability (%)	Annual	94.90%	93.81%	94.13%	-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
		JSA Claimants: % of Working Age Population (16-64)	Monthly	0.10%	0.10%	0.30%	0.20%	0.10%	0.10%	-	Up is Bad	▼ Green
	CJGE06	Benchmark - National Data	Monthly	0.60%	0.40%	0.70%	0.40%	0.30%	0.30%	-		
o,		Benchmark - Regional Data	Monthly	0.80%	0.50%	0.70%	0.50%	0.40%	0.30%	-		
.1 B		Regional Rank (Rank out of 15)	Monthly	1	1	1	1	1	1	-		
01. Benefits		JSA and UC (Out of Work) % of working age population (16 - 64)	Monthly	1.30%	1.30%	3.50%	2.80%	2.40%	2.10%	-	Up is Bad	<b>⋖</b> ► Neutral
	CJGE151	Benchmark - National Data	Monthly	2.60%	3.10%	6.50%	5.50%	4.90%	4.40%	-		
		Benchmark - Regional Data	Monthly	2.90%	3.50%	6.70%	5.80%	5.20%	4.70%	-		
		Regional Rank (Rank out of 15)	Monthly	1	1	1	1	1	1	-		
	CJGE03	York's unemployment rate below the national (%pt) - (Snapshot)	Quarterly	1.10%	1.30%	-4.80%	1.40%	1.60%	-	-	Up is Good	Gree 0
		% of Part time employees	Quarterly	29.30%	28.20%	27.20%	23.60%	25.30%	-	-	Up is Bad	Gree
	CJGE05	Benchmark - National Data	Quarterly	24.60%	24.70%	23.30%	22.90%	23.00%	-	-		l i
		Benchmark - Regional Data	Quarterly	25.60%	26.10%	23.30%	23.60%	23.50%	-	-		
		Regional Rank (Rank out of 15)	Quarterly	14	13	13	8	9	-	-		
02. Employment and		% of working age population qualified - No qualifications	Annual	5.50%	4.10%	5.30%	-	-	-	-	Up is Bad	<b>⋖</b> ► Neutral
ploy	CJGE17	Benchmark - National Data	Annual	7.80%	7.70%	6.40%	-	-	-	-		
men		Benchmark - Regional Data	Annual	8.50%	8.50%	7.00%	-	-	-	-		
ıt an		Regional Rank (Rank out of 15)	Annual	1	3	8	-	-	-	-		
d Skills	CJGE71	Employment Rate (%) (Male)	Quarterly	81.40%	81.90%	79.20%	80.50%	83.60%	-	-	Up is Good	<b>⋖</b> ► Neutral
		Regional Rank (Rank out of 15)	Quarterly	2	3	6	2	1	-	-		
		Employment Rate (%) (Female)	Quarterly	75.50%	78.20%	73.90%	74.10%	75.30%	-	-	Up is Good	<b>⋖</b> ► Neutral
		Regional Rank (Rank out of 15)	Quarterly	1	1	2	2	1	-	-		
	%	% of working age population in employment (16-64)	Quarterly	78.40%	80.00%	76.60%	77.20%	79.50%	-	-	Up is Good	<b>⋖</b> ► Neutral
		Regional Rank (Rank out of 15)	Quarterly	2	1	3	2	1	-	-		
	CJGE23	% of vacant shops - City Centre	Monthly	7.19%	7.89%	8.89%	9.67%	9.40%	8.81%	-	Up is Bad	<b>⋖</b> ► Neutral
		Benchmark - National Data (Local Data Company)	Annual	11.50%	12.10%	13.70%	14.50%	-	14.40%	-		

				Р	revious Year	rs		2021/2022				
			Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Target	Polarity	DOT
	CJGE29	Business Deaths	Annual	745	765	665	-	-	-	-	Up is Bad	<b>⋖</b> ▶ Neutral
		Regional Rank (Rank out of 15)	Annual	12	13	13	-	-	-	-		
03. Bu	CJGE32	Business Startups - (YTD)	Monthly	928	932	917	205	377	550	-	Up is Good	<b>⋖</b> ▶ Neutral
03. Business	CJGE33	GVA per head (balanced calculations) (£)	Annual	30,258	29,913	(Avail Apr 2022)	-	-	-	-	Up is Good	<b>⋖</b> ▶ Neutral
		Regional Rank (Rank out of 12)	Annual	2	2	(Avail Apr 2022)	-	-	-	-		
	CJGE34	Total GVA (balanced calculations) (£ billion)	Annual	6.35	6.3	(Avail Apr 2022)	-	-	-	-	Up is Good	<b>⋖</b> ▶ Neutral
		Regional Rank (Rank out of 11)	Annual	10	10	(Avail Apr 2022)	-	-	-	-		
	TOU14	Parliament Street Footfall	Monthly	8,445,834	7,874,401	3,876,800	1,506,747	2,064,986	1,971,862	-	Up is Good	▲ Green
		Median earnings of residents - Gross Weekly Pay (£)	Annual	£512.9	£574.6	£572.6	-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
	CJGE14	Benchmark - National Data	Annual	£570.5	£587	£587.1	-	-	-	-		
<b>9</b> 4		Benchmark - Regional Data	Annual	£520.4	£539.8	£540.4	-	-	-	-		
4. m	CJGE68	Regional Rank (Rank out of 15)	Annual	9	2	4	-	-	-	-		
. Earnings		Median earnings of residents - Gross Weekly Pay (£) - Gender Pay Gap	Annual	£100.2	£133.8	£54	-	-	-	-	Up is Bad	Rec CO
•		Benchmark - National Data	Annual	£102.7	£103.1	£78.9	-	-	-	-		ge
		Benchmark - Regional Data	Annual	£101.4	£103.7	£82	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	7	11	8	-	-	-	-		2
		% of Talkabout panel satisfied with their local area as a place to live	Quarterly	88.61%	84.47%	84.90%	84.00%	NC	84.38%	-	Up is Good	<b>⋖</b> ▶ Neutral
	TAP01	% of Talkabout panel dissatisfied with their local area as a place to live	Quarterly	8.02%	10.12%	7.67%	10.00%	NC	9.74%	-	Up is Bad	<b>⋖</b> ▶ Neutral
05. Res	TARRO	% of Talkabout panel who think that the council are doing well at improving green spaces	Quarterly	38.03%	42.14%	44.31%	51.00%	NC	43.26%	-	Up is Good	<b>⋖</b> ► Neutral
Resident Surve	TAP30	% of Talkabout panel who think that the council are not doing well at improving green spaces	Quarterly	49.22%	44.14%	31.93%	38.00%	NC	41.25%	-	Up is Bad	<b>⋖</b> ▶ Neutral
veys		% of panel who think that the council and partners are doing well at improving the quality of streets/public spaces	Quarterly	33.70%	35.24%	48.26%	41.00%	NC	36.53%	-	Up is Good	<b>⋖</b> ► Neutral
		% of panel who think that the council and partners are not doing well at improving the quality of streets/public spaces	Quarterly	59.91%	58.81%	38.06%	53.00%	NC	56.29%	-	Up is Bad	<b>⋖</b> ► Neutral
		New Homes Built on Previously Developed Land (%) - (YTD)	Quarterly	72.97%	75.84%	81.96%	NC	70.30%	-	-	Up is Good	<b>⋖</b> ▶ Neutral
	CES13	Homes Provided on Greenfield Land (Gross) - (YTD)	Quarterly	130	144	116	NC	49	-	-	Neutral	<b>⋖</b> ▶ Neutral

				F	Previous Year	rs		2021/2022				
			Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Target	Polarity	DOT
		Homes Provided on Brownfield Land (Gross) - (YTD)	Quarterly	351	452	527	NC	116	-	-	Neutral	<b>⋖</b> ► Neutral
	050005	% of major planning applications determined within 13 Weeks (NPI157a National Measure)	Quarterly	88.00%	100.00%	100.00%	100.00%	97.00%	-	-	Up is Good	<b>⋖</b> ► Neutral
	CES905	Benchmark - National Data	Quarterly	88.15%	88.00%	89.00%	87.00%	85.00%	-	-		
06.		Benchmark - Regional Data	Quarterly	89.18%	90.00%	90.00%	90.00%	89.00%	-	-		
Housing and Planning	CES910	% of non-major planning applications determined within 8 Weeks (NPI157b National Measure)	Quarterly	88.91%	84.75%	93.00%	84.00%	93.00%	-	-	Up is Good	<b>◀▶</b> Neutral
and	CESSIO	Benchmark - National Data	Quarterly	88.70%	85.00%	85.00%	81.00%	80.00%	-	-		
Pla		Benchmark - Regional Data	Quarterly	89.08%	87.00%	87.00%	87.00%	86.00%	-	-		
nning		Average House Price	Monthly	£251,507	£257,398	£274,112	£287,687	£284,081	£304,846	-	Neutral	<b>⋖</b> ► Neutral
	CJGE121a	Benchmark - National Data	Monthly	£238,259	£243,269	£269,626	£278,927	£282,806	£288,498	-		
		Benchmark - Regional Data	Monthly	£162,129	£159,208	£188,575	£193,428	£192,354	£196,877	-		
		Regional Rank (Rank out of 15)	Monthly	1	1	1	1	1	1	-		
	HM01	Gross Additional Homes Provided - (YTD)	Quarterly	481	596	643	NC	165	-	-	Up is Good	<b>▼</b> ▼ Neutr <b>Ω</b>
		Net Additional Homes Provided - (YTD)	Quarterly	449	560	622	NC	160	-	-	Up is Good	Neuti
	HM07	Net Housing Consents - (YTD)	Quarterly	1,626	3,466	1,133	NC	108	-	-	Up is Good	Red +
07		% of the population exposed to road, rail and air transport noise of 55 dB(A) or more during the night-time	Five Years	5.51%	5.51%	-	-	-	-	-	Up is Bad	<b>⋖</b> ► Neutral
Pu	PHOF24	Benchmark - National Data	Five Years	8.48%	8.48%	-	-	-	-	-		
blic		Benchmark - Regional Data	Five Years	6.48%	6.48%	-	-	-	-	-		
Prot		Regional Rank (Rank out of 15)	Five Years	6	6	-	-	-	-	-		
07. Public Protection	PP04	% of customers who were satisfied with the overall level of service provided	Annual	80.60%	86.30%	86.20%	-	-	76.00%	-	Up is Good	<b>⋖</b> ► Neutral
	PP06	% of food premises that are classified as broadly compliant - (YTD)	Quarterly	93.00%	95.00%	89.20%	92.00%	85.00%	86.00%	-	Up is Good	<b>⋖</b> ► Neutral
	CAN029	% of ultra-low emission vehicles in CYC Fleet, operating in York (Electric and Hybrid)	Quarterly	5.00%	5.80%	5.80%	5.80%	1.66%	1.66%	-	Up is Good	▼ Red
	CAN029i	% of ultra-low emission Licensed Taxis operating in York (Electric and Hybrid)	Quarterly	17.60%	19.90%	25.00%	27.10%	27.20%	30.00%	-	Up is Good	Green
	CAN029ii	% of ultra- low emission Buses operating in York (Electric and Hybrid)	Quarterly	6.00%	6.00%	90.00%	90.00%	90.00%	90.00%	-	Up is Good	<b>⋖</b> ▶ Neutral
	CAN37	% of low emission vehicles in CYC Fleet, operating in York (Electric, Hybrid and Euro 6)	Quarterly	-	-	-	20.00%	20.00%	28.00%	-	Up is Good	<b>◀▶</b> Neutral

			P	Previous Yea	rs		2021/2022				
		Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Target	Polarity	DC
CAN030	The number of businesses signed up to the Eco Stars fleet recognition scheme - (Snapshot)	Quarterly	106	106	106	106	106	106	-	Up is Good	<b>■</b> Neu
CAN031	P&R Passenger Journeys - (LI 3 b) - (2009 baseline: 3,941,852)	Monthly	4.24m	3.98m	0.74m	0.46m (Prov)	0.71m (Prov)	0.83m (Prov)	-	Up is Good	Gr
CAN032	Local bus passenger journeys originating in the authority area (excluding P&R) (LI 3 a) - (2009 baseline: 10,832,614)	Monthly	12m	11.56m	3.07m	1.46m (Prov)	1.73m (Prov)	2.35m (Prov)	-	Up is Good	Gr
CAN032-A	Passenger journeys on local bus services (Not comparable with CAN031/CAN032 - DfT measure - BUS0109a)	Annual	16.1m	15m	3.5m	-	-	-	-	Up is Good	R
CAN033	% of non-frequent scheduled bus services (fewer than 6 buses per hour) running on time (DfT measure - BUS0902) (LI 22a)	Annual	NA	NA	NC (not reported by DfT due to Covid)	-	-	-	-	Up is Good	Ne
CES03	% of ROAD and pathway network that are grade 4 and below (poor and below) - Roadways	Annual	23.00%	20.00%	22.00%	-	-	-	-	Up is Bad	Ne
CES04	% of road and PATHWAY network that are grade 4 and below (poor and below) - Pathways	Annual	3.00%	3.00%	3.00%	-	-	-	-	Up is Bad	Ne
	% of Principal roads where maintenance should be considered (NI 168)	Annual	10.00%	10.00%	11.00%	-	-	-	-	Up is Bad	Ne
CES05	Benchmark - National Data	Annual	3.00%	4.00%	4.00%	-	-	-	-		
	Benchmark - Regional Data	Annual	3.00%	3.00%	3.00%	-	-	-	-		
	Regional Rank (Rank out of 15)	Annual	15	N/C	N/C	-	-	-	-		
	% of Non-principal classified roads where maintenance should be considered (NI 169)	Annual	24.00%	22.00%	20.00%	-	-	-	-	Up is Bad	N
CES06	Benchmark - National Data	Annual	6.00%	6.00%	6.00%	-	-	-	-		
	Benchmark - Regional Data	Annual	5.00%	5.00%	4.00%	-	-	-	-		
	Regional Rank (Rank out of 15)	Annual	15	N/C	N/C	-	-	-	-		
	% of Unclassified roads where maintenance should be considered (old BV224b)	Annual	27.00%	22.00%	24.00%	-	-	-	-	Up is Bad	N
CES07	Benchmark - National Data	Annual	16.00%	15.00%	17.00%	-	-	-	-		
	Benchmark - Regional Data	Annual	18.00%	17.00%	18.00%	-	-	-	-		
	Regional Rank (Rank out of 15)	Annual	14	N/C	N/C	-	-	-	-		
CES14	Reported number of PEOPLE killed in road traffic accidents (Calendar Year) (LI 13a)	Monthly	5 (2018)	6 (2019)	3 (2020)	0 (Prov)	1 (Prov)	2 (Prov)	-	Up is Bad	N
CES14i	Reported number of PEOPLE killed or seriously injured (KSI) in road traffic accidents (Calendar Year) (LI 13a (i))	Monthly	60 (2018)	52 (2019)	43 (2020)	2 (Prov)	14 (Prov)	15 (Prov)	-	Up is Bad	G
CES16	Reported number of PEOPLE slightly injured in road traffic accidents (Calendar Year) (LI 13c)	Monthly	412 (2018)	386 (2019)	284 (2020)	89 (Prov)	70 (Prov)	100 (Prov)	-	Up is Bad	N

				Previous Years								
			Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Target	Polarity	DOT
	CES17	Reported number of CHILDREN (0-15) killed in road traffic accidents (Calendar Year) (LI 13b)	Monthly	0 (2018)	0 (2019)	0 (2020)	0 (Prov)	0 (Prov)	0 (Prov)	-	Up is Bad	▼ Green
	CES26	Index of cycling activity (%) (AM Peak) from 2009 Baseline (5,171) (Calendar Year) (LI 2a(ii))	Annual	142.00% (2018)	139.00% (2019)	79.00% (2020)	-	-	-	-	Up is Good	▼ Red
	CES27	Index of cycling activity (%) (PM Peak) from 2009 Baseline (4,557) (Calendar Year) (LI 2b(ii))	Annual	141.00% (2018)	137.00% (2019)	93.00% (2020)	-	-	-	-	Up is Good	▼ Red
	CES28	Index of cycling activity (%) (12 hour) from 2009 Baseline (31,587) (Calendar Year) (LI 2c(ii))	Annual	146.00% (2018)	138.00% (2019)	113.00% (2020)	-	-	-	-	Up is Good	▼ Red
	CES33	Index of pedestrians walking to and from the City Centre (%) (12 hour in and out combined) from 2009/10 Baseline (37,278) (LI 1 (vii.i))	Annual	126.00%	111.00%	103.00%	-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
	CES34	% of customers arriving at York Station by sustainable modes of transport (cycling, walking, taxi or bus - excluding cars, Lift, Motorcycle, Train) (LI 4a)	Annual	73.00% (2018)	71.90% (2019)	NC (2020)	-	-	-	-	Up is Good	<b>⋖</b> ► Neutral
	TSS08B	% of tenants who say car parking is not a problem in their neighbourhood	Annual	37.01%	38.09%	38.70%	-	-	38.97%	-	Up is Good	Neutr
	YCC036	Customer Centre Tickets issued - Parking	Monthly	19,375	18,087	0	0	25	213	-	Neutral	Neutr Neutr
	YCC107	YCC Number of calls offered - Parking	Weekly	17,359	13,155	14,605	5,218	8,838	6,301	-	Neutral	<b>▼</b> Neutral
	CES36	Household waste sent for reuse, recycling or composting (%) (DEFRA)	Quarterly	43.60%	48.37% (Prov)	44.13% (Prov)	46.34% (Prov)	47.35% (Prov)	-	-	Up is Good	<b>◀▶</b> Neutral
		Household waste recycled / composted: Benchmark - National Data	Annual	35.10%	43.80%	42.30%	-	-	-	-		
		Household waste recycled / composted: Benchmark - Regional Data	Annual	43.60%	44.20%	42.00%	-	-	-	-		
09. Waste		Household waste recycled / composted: Regional Rank (Rank out of 15)	Annual	9	5	6	-	-	-	-		
aste	CES46	Missed refuse collections - Number of issues reported	Monthly	2,295	2,290	1,730	818	723	489	-	Up is Bad	▲ Red
	CES48	Missed refuse collections - Number of issues per 100,000 collections - (YTD)	Monthly	48.65	50.85	33.17 (est.)	69.6	65.1	57	-	Up is Bad	▲ Red
	CES49	Missed refuse collections - Number of issues dealt with	Monthly	NC	NC	337	810	722	478	-	Neutral	<b>◀▶</b> Neutral
	CES76	Total tonnes of waste used for energy recovery	Quarterly	45,871.86	37,554.74	41,352.32	9,530.58	12,370.37	-	-	Up is Good	▲ Green
	CSPEC6	GRAFFITI - Number of issues reported (all land types)	Monthly	183	385	479	54	78	129	-	Neutral	<b>⋖</b> ► Neutral
	CSPEC1	FLY-TIPPING - Number of issues reported	Monthly	1,995	1,960	2,277	557	578	411	-	Neutral	<b>⋖</b> ► Neutral

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				Previous Years			2021/2022					
			Collection Frequency	2018/2019	2019/2020	2020/2021	Q1	Q2	Q3	Target	Polarity	DOT
10.	CSPEC4	VEGETATION - Number of issues reported (includes weeds and overgrown hedges)	Monthly	1,912	2,191	1,652	536	743	381	-	Neutral	<b>⋖</b> ► Neutral
Public Re		VEGETATION - Number of issues reported (includes weeds and overgrown hedges) - (Rolling 12 months)	Monthly	1,912	2,191	1,652	1,581	1,681	1,835	-	Up is Bad	<b>◀▶</b> Neutral
Realm	CSPEC7	LITTER BINS - Number of issues reported	Monthly	246	185	313	60	42	32	-	Neutral	<b>⋖</b> ▶ Neutral
	CSPEC8	DOG BINS - Number of issues reported	Monthly	114	75	241	16	18	7	-	Neutral	<b>⋖</b> ► Neutral
	YCC227	STREET CLEANING - Number of issues reported	Monthly	1,943	2,578	1,990	521	518	436	-	Neutral	<b>⋖</b> ► Neutral
Projects - Large	CORP10L	Large Project - Haxby Station	Quarterly	-	-	-	-	-	Amber	-	Neutral	<b>◄▶</b> Neutral

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Ecor	nomy and Place	Policy and Scrutiny	Committee						
2021/22 Draft Work Plan									
Meeting Date	Agenda publication date	Reports by date	Agenda items						
Tuesday 26 April 2022 (Public)	Wednesday 13 April 2022	Wednesday 13 April 2022	<ul> <li>1. MiY Update (Sarah Loftus and Charlie Croft to be invited to update and provide a written report on):</li> <li>The role of MiY</li> <li>The financial position of MiY</li> <li>Future Plans for MiY</li> </ul>						
			2. Plans for net zero at York Central (Executive Member for Environment and Climate Change invited)						
			Q3 Finance Monitor     (Patrick Looker)						
			4. Review Work Plan						

Future agenda items for the 2022-23 were agreed as:

- Bus Service Improvement Plan (following DfT announcement)
- York Station frontage report to Executive
- Inclusive growth update (as part of climate change strategy and economic growth strategy)
- Park and Ride Update
- Car Parking Update
- Couriers

### Items from CSMC/E&P Joint Commissioned meeting 25 October

- City Centre, Vision, Accessibility and Traffic Regulation: Understanding the needs of different businesses (with input from couriers
- The development of the public realm to deliver different types of behaviour
- Update on York Civic Trust work on 9 cities (Chair to liase with Andrew Morrison)

### Council Plan Priorities relating to Economy and Place

Well-paid jobs in an inclusive economy

- Develop a new Economic Strategy
- Align Make it York and Adult Skills Agenda to Economic Strategy
- Promote vocational education and training in sustainable building
- Create new commercial space for start-up businesses and small enterprises

### Creating Homes and World Class Infrastructure

 Progress key developments such as the Community Stadium, York Central, Castle Gateway and Guildhall

### Getting Around Sustainably

- Review city-wide public transport options and lobby for improvements in rail connectivity
- Identify options to move fleet to low/zero carbon
- Expand York's electric vehicle charging point network
- Work in partnership to deliver low/zero carbon public transport